

HISSAN CENTRAL EXAMINATION - 2080(2024)

Grade : XII

F.M.:50

Time : 2 hrs

HOTEL MANAGEMENT (4401 M1)

Candidates are required to give their answers in their own words as far as practicable. The figures in the margin indicate full marks.

Attempt all the questions:

GROUP A

Write **very short answer** to the following questions. [9 × 1 = 9]

1. What is the standard check-out time in most downtown hotels?
2. Mention the term used for a room provided to a person at no cost.
3. Where do you find *bidet* and *faucet* installed in a guestroom?
4. Give any two examples for dressing.
5. List the ingredients for *onion cloute*.
6. What is *consommé*?
7. Define venue.
8. Write the full form of MICE?
9. Point out water soluble vitamins.

GROUP B

Short Answer Questions: [5 × 5 = 25]

10. Define nutrition and explain its types.
11. Explain the procedure of occupied room cleaning.

OR

Explain the procedure of cleaning metal furnishings along with the required equipment and agents.

12. Show the key differences between woven and non-woven carpet.
13. *Guéridon* service is a specialized form of table service.' Discuss in the light of the given statement.
14. Discuss the importance of briefing in dining.

OR

Make a neat format of KOT and discuss its needs and importance.

GROUP C

Long Answer Questions

[2 × 8 = 16]

1. Explain sauce and write the recipe and method of preparing any two stock-based mother sauces. [2+3+3]
2. Explain the normal guest check-in procedure in the hotel. [4+4]

OR

Describe different ways and methods of hotel security. [8]

THE END