

HISSAN CENTRAL EXAMINATION - 2080 (2024)

Grade : XII

F.M.: 50

Time : 1.30 hrs

TOURISM AND MOUNTAINEERING (3061)

Candidates are required to give their answers in their own words as far as practicable.

Attempt ALL Questions.

GROUP A

Very Short Answer Questions

[9 × 1 = 9]

1. Define pleasure in tourism.
2. Write the meaning of hospitality service.
3. What is tour briefing ?
4. What is departure transfer?
5. Write the meaning of customer complaint.
6. Who is “No Show” passenger ?
7. Write the meaning of deportee.
8. Write the meaning of sales mix in tourism.
9. What is trekking reservation?

GROUP B

Short Answer Questions

[5 × 5 = 25]

10. Define travel itinerary and explain the importance of travel itinerary.
11. Explain briefly the influencing factors that affect tourism product pricing (tariff).
12. International air ticketing system is regulated by IATA. Explain the IATA rules of air ticketing.
13. A flight leaves from Bangkok (Thailand) at 22:15 hours clock on 16th February, 2024 (Friday) for Kathmandu (Nepal) and arrives Kathmandu after flying 3 hours 15 minutes. Calculate the date and local time at Kathmandu (Nepal) on arrival. (Bangkok +7:00 hours GMT).
14. What is altitude sickness? Explain the High Altitude Pulmonary Edema (HAPE) in detail.

GROUP C

Comprehensive questions

[2 × 8 = 16]

15. High mountains are full of risks and hazards. Explain the main hazards of mountain trails.
16. Travel agencies play very important role for the development of tourism industry globally. Explain the major functions of travel agencies with suitable examples whenever relevant.

THE END