

HISSAN CENTRAL EXAMINATION - 2079 (2022)

Grade : XII

F.M.: 50

Time : 1.30 hrs

TOURISM AND MOUNTAINEERING (3061)

Candidates are required to give their answers in their own words as far as practicable.

*Attempt **ALL** Questions.*

GROUP A

Very Short Answer Questions

[9 × 1 = 9]

1. What is leisure tourism?
2. Write the meaning of resorts.
3. What is arrival transfer?
4. What is tour briefing?
5. Write the meaning of Cabotage Fare.
6. Write the meaning of “No Show” and “Go Show”.
7. What is IATA ticketing?
8. Write the meaning of e-ticket.
9. What is GDS in airline reservation system?

GROUP B

Short Answer Questions

[5 × 5 = 25]

10. Define travel itinerary and explain the importance of travel itinerary.
11. Define tourism service agencies and explain the types of tourism organizations on the basis of ownership.
12. Customer service is a core essence of tourism and hospitality industry. Explain the statement with reference to the management strategy of the guests' complaints.

13. A flight left Kathmandu (Nepal) on 2nd May, 2022 (Monday) at 5.00 am for Sydney (Australia). The plane took exactly 15 hours to land at Sydney airport. Calculate the local date and time of Sydney at landing time. (Sydney: +10.00 hours GMT).
14. What is mountain sickness? Explain briefly the types of sickness associated with mountaineering expedition.

GROUP C

Comprehensive questions

[2 × 8 = 16]

15. Write the concept of tariff in tourism and explain the process of tariff calculation for trekking with the help of a suitable example.
16. Classify the risks in the mountains for mountaineers and explain possible risks in the Himalayas of Nepal for mountaineering expedition team.

THE END